LB

Lebogang Bridget Komane

Detail-oriented Fraud Investigator with 3+ years of experience in fraud investigation and financial services, seeking to leverage expertise in data analysis, risk assessment to reduce fraudulent transactions to mitigate risk and regulatory compliance to strengthen investigation team.

Location

Gauteng, South Africa

Phone

073 834 9606

Email

Bridgetlebogang18@gmail.com

Website

www.linkedin.com/in/lebogang-komane-6872b81bb

Experience

2024 Jan - present
Fraud Specialist | Absa Bank Limited | Johannesburg, South Africa

- Compiling investigative report on transactional accounts; including home loans, personal loans and vehicle finance applications
- Conducting in-depth research into reported, or suspected fraudulent activity, interviewing individuals involved, and compiling detailed evidence for potential legal proceedings
- Validating documents and evidence reviewing
- Identify and assess potential control breakdowns, fraud schemes and possible breaches
- Monitoring accounts for suspicious patterns, and implementing security measures
- Updating corporate systems with investigative notes and feedback on compiled investigations

2022 Nov – 2023 Nov
Forensic Investigator (contract) | EAW projects | Fourways, South Africa

- Investigations into allegations of fraud, corruption, and financial irregularities, particularly within procurement and tender processes
- Gathering documents, emails, and financial records, often using data analytics to find patterns and discrepancies
- Preparing detailed reports on findings to aid in disciplinary, civil, or criminal actions
- Conducting investigative interviews with witnesses and suspects, and drafting formal statements
- Uncovering manipulated accounting records, fake sales, or inflated asset values
- Investigating employees whose lifestyle exceeds their known income, often identifying hidden income from diverted company funds
- Analyzing employee emails, chat messages, and web history to uncover collusion, policy violations, or leak of confidential information

2019 May – 2020 Jan
Assistant Manager | Sheet Street, Vaal mall | Vanderbijlpark, South Africa

- Leading daily operations to meet sales targets
- Managing stock levels and ensuring high customer service standards
- Store merchandising
- Training staff and scheduling compliance with company policies
- Receiving and capturing stock on to company systems
- Ensuring accurate stock replenishment and conducting stock counts to minimize loss

2016 Dec – 2019 April
Sales promoter / agent | Halewood International | Benoni, South Africa

- Driving brand awareness and increasing sales of alcoholic and non-alcoholic beverages by engaging with customers
- Setting up promotional displays in retail environments
- Recording sales, tracking consumer behavior, and reporting feedback to management
- Interacting with shoppers to persuade them to try or buy products, often focusing on tasting sessions

Education & Certificates

University of South Africa | Vereeniging campus, Vaal

March 2022 | Bachelor of Arts in Forensic Science and Technology

June 2024 | 120-hour Advanced TEFL / TESOL Certificate

Oct 2023 | Verint Interactions Agent Navigation Certificate

Nov 2025 | Certificate of recognition by Absa: Top performer in Fraud Solutions

Key skills and characteristics

- Analytical skills, meticulous attention to detail and proficiency in data investigation and prevention
- Proficiency in specialized fraud detection software to identify patterns
- Ability to conduct thorough, methodical investigations and gather evidence
- Understanding of laws, regulations, and risk assessment related to financial transactions
- Strong verbal and written skills to report findings to stakeholders
- Understanding cybersecurity fundamentals and data privacy principles
- Knowledge of financial crimes, including criminal and labour law
- High level of professionalism and confidentiality
- Strong attention to detail and ability to produce high-quality work

(References available upon request)