

# Mlungisi Hope Mbatha

1710 Luyanda Crescent Etwatwa Benoni 1500  
0721920017 | www.mlungisi.hmbatha@gmail.com

## Education

- **Alison** 2024  
Hospitality Management
- **Travel Practical Training Tours Academy** 2018  
International Travel Management
- **St Francis College** 2016  
National Senior Certificate

## Experience

- **Leroy Merlin** 11/2021 - 08/2022  
Customer Assistant  
As a customer assistant I was entrusted to perform the following duties;
  - Welcoming customers
  - Operating tills
  - Maintaining a friendly environment
  - Ensure customer satisfaction
  - Promoting and selling products
- **Tsogo Sun** 01/2018 - 03/2020  
Server  
As a server I was entrusted to perform the following duties;
  - Greeting and allocating guests
  - Provide great service
  - Maintain a friendly environment
  - Ensure guest satisfaction
  - Promoting and selling products

## Reference

- **Mathapelo Thantsa - Leroy Merlin**  
Human Resources  
0647507514
- **Leanne Anderson - Tsogo Sun**  
Supervisor  
0724857159
- **Vanessa Van Rynsburg - Travel Practical Training Tours Academy**  
Headmaster  
0833784893

## Objective

To utilize my skills and provide a professional service to customers by applying my knowledge and working in a challenging and motivating working environment.

## Skills

- Problem solving
- Team building
- Decision making

## Languages

- English
- Afrikaans
- IsiZulu

## Achievements & Awards

- Elementary First Aid
- Fire Prevention and Fire Fighting
- Personal Survival Techniques
- Personal Safety and Social Responsibilities
- Security Awareness Training

## Interests

- Reading
- Bodybuilding
- Participating in social activities



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